

**HIGHLAND FAMILY PRACTICE**

4460 S. HIGHLAND DR. # 400  
SALT LAKE CITY UT, 84124  
(801) 272-4111

DATE \_\_\_\_\_

PATIENT NAME \_\_\_\_\_  
FIRST M.I. LAST

PATIENT ADDRESS \_\_\_\_\_  
STREET ADDRESS (PLEASE NO P.O. BOXES)

CITY STATE ZIP CODE

HOME PHONE # (\_\_\_\_) \_\_\_\_\_ DATE OF BIRTH \_\_\_\_/\_\_\_\_/\_\_\_\_ GENDER (circle one) M F

WORK PHONE # (\_\_\_\_) \_\_\_\_\_ MARITAL STATUS (circle one) S M W D RACE \_\_\_\_\_

CELL PHONE # (\_\_\_\_) \_\_\_\_\_ TEST MESSAGING OK? \_\_\_\_ ETHNICITY \_\_\_\_\_

EMPLOYER \_\_\_\_\_

WORK ADDRESS \_\_\_\_\_  
STREET ADDRESS

CITY STATE ZIP CODE

**PERSON RESPONSIBLE FOR PAYMENT** \_\_\_\_\_  
FIRST M.I. LAST

MAILING ADDRESS \_\_\_\_\_  
STREET ADDRESS (NO PO BOXES)

CITY STATE ZIP CODE

HOME PHONE # (\_\_\_\_) \_\_\_\_\_ WORK PHONE # (\_\_\_\_) \_\_\_\_\_

RELATIONSHIP TO PATIENT \_\_\_\_\_ DATE OF BIRTH \_\_\_\_/\_\_\_\_/\_\_\_\_

**INSURANCE #1** \_\_\_\_\_ GROUP # \_\_\_\_\_ I.D. \_\_\_\_\_

ADDRESS \_\_\_\_\_ NAME OF INSURED \_\_\_\_\_

CITY STATE ZIP CODE RELATIONSHIP TO PATIENT \_\_\_\_\_ D.O.B. \_\_\_\_\_

EMPLOYER \_\_\_\_\_

**INSURANCE #2** \_\_\_\_\_ GROUP # \_\_\_\_\_ I.D. \_\_\_\_\_

ADDRESS \_\_\_\_\_ NAME OF INSURED \_\_\_\_\_

CITY STATE ZIP CODE RELATIONSHIP TO PATIENT \_\_\_\_\_ D.O.B. \_\_\_\_\_

EMPLOYER \_\_\_\_\_

EMERGENCY CONTACT #1 \_\_\_\_\_

PHONE # (\_\_\_\_) \_\_\_\_\_

EMERGENCY CONTACT #2 \_\_\_\_\_

PHONE # (\_\_\_\_) \_\_\_\_\_

PLEASE LIST ALL MEDICATION ALLERGIES:

AUTHORIZATION FOR ELECTRONIC CONFIRMATIONS?

YES NO

PHARMACY \_\_\_\_\_

DO YOU HAVE A LIVING WILL OR ADVANCED DIRECTIVE? PHARMACY PHONE #(\_\_\_\_) \_\_\_\_\_

**<OVER>**

## CONDITIONAL AGREEMENT

**RELEASE OF INFORMATION:** THE UNDERSIGNED AUTHORIZE THE OFFICE OF HIGHLAND FAMILY PRACTICE TO RELEASE PART OR ALL OF THE PATIENT'S RECORDS TO ANY PERSON OR ORGANIZATION LIABLE FOR THE BILL (CHARGES). THE UNDERSIGNED AUTHORIZE THE OFFICE OF HIGHLAND FAMILY PRACTICE TO SEND ELECTRONIC CONFIRMATIONS.

**AUTHORIZATION TO PAY INSURANCE BENEFITS:** THE UNDERSIGNED AUTHORIZE PAYMENT OF MEDICAL BENEFITS FROM HEALTH INSURANCE POLICIES DIRECTLY TO THE OFFICE OF HIGHLAND FAMILY PRACTICE FOR SERVICES RECEIVED. **THE UNDERSIGNED AGREES TO PAY ALL CHARGES NOT COVERED BY THE INSURANCE POLICIES.** HIGHLAND FAMILY PRACTICE IS COMMITTED TO THE CARE AND WELL BEING OF OUR PATIENTS. IT IS OUR GOAL TO PROVIDE YOU THE BEST MEDICAL CARE POSSIBLE. A PROVIDER WILL ORDER ANY AND ALL TESTS/PROCEDURES/REFERRALS THAT ARE NECESSARY TO ACCOMPLISH THIS GOAL. SOME OF THE TESTS, PROCEDURES, REFERRALS, ETC, MAY NOT BE COVERED BY YOUR INSURANCE POLICY OR MAY BE APPLIED TO A DEDUCTIBLE. IT IS THE PATIENT'S RESPONSIBILITY TO KNOW AND UNDERSTAND WHAT SERVICES HIS/HER POLICY COVERS. **IF THERE IS A QUESTION THE PATIENT SHOULD CALL HIS/HER INSURANCE BEFORE ANY SERVICE IS COMPLETED.**

**FINANCIAL AGREEMENT:** PAYMENT IS DUE AT THE TIME OF SERVICE. THIS INCLUDES ALL CO-PAYMENTS, DEDUCTIBLE PAYMENTS, AND OFFICE VISIT CHARGES (FOR CASH ACCOUNTS). IF PAYMENTS IS NOT MADE AT THE TIME OF SERVICE, THEN A \$25.00 BILLING FEE WILL BE CHARGED TO YOUR ACCOUNT. THE UNDERSIGNED JOINTLY AND SEVERALLY AGREE TO PAY THE BILL AND FEES FOR SERVICES PROVIDED AT THE OFFICE OF HIGHLAND FAMILY PRACTICE. AS A COURTESY, WE WILL BILL YOUR INSURANCE AND WAIT UP TO 60 DAYS FOR PAYMENT. ANY OUTSTANDING BALANCE IS DUE AT THAT TIME. A FINANCE CHARGE OF 1.5 PERCENT PER MONTH WILL BE APPLIED ON ANY AMOUNT THAT HAS NOT BEEN PAID WITHIN 60 DAYS FROM THE FIRST ITEMIZED STATEMENT. ACCOUNTS THAT ARE OVER 90 DAYS LATE WILL BE SENT TO AN OUTSIDE COLLECTION AGENCY AND RELEASED FROM PRACTICE. IN EVENT THAT FULL PAYMENT FOR CHARGES INCURRED ARE NOT MADE, THE UNDERSIGNED AGREE TO PAY ALL COLLECTION FEES OF COLLECTIONS, INCLUDING ANY ATTORNEY'S FEES, AND INTEREST AT THE RATE OF 30 PERCENT ANNUM. THE UNDERSIGNED ALSO AGREE TO SUBMIT TO THE JURISDICTION OF THE COURTS OF SALT LAKE CITY COUNTY, UTAH. **THE UNDERSIGNED IS AWARE HIGHLAND FAMILY PRACTICE DOES NOT ACCEPT MEDICARE, MEDICARE-SUPPLEMENT PLANS OR ANY FORM OF MEDICAID. THE UNDERSIGNED IS AWARE IT IS THEIR RESPONSIBILITY TO MAKE SURE WE ARE COVERED PROVIDERS UNDER THEIR INSURANCE PLAN.**

**SCHEDULING AGREEMENT:** THE UNDERSIGNED AGREE TO MAKE EVERY EFFORT TO KEEP SCHEDULED APPOINTMENTS AND ARRIVE ON TIME. APPOINTMENTS THAT CANNOT BE KEPT SHOULD BE CANCELLED 24 HOURS IN ADVANCE. APPOINTMENTS THAT ARE NOT CANCELLED AT LEAST 1 HOUR PRIOR TO THE SCHEDULED TIME WILL BE SUBJECT TO A NO SHOW FEE OF \$50.00 TO \$100.00 DEPENDING ON THE LENGTH OF THE APPOINTMENT. PATIENTS THAT ARRIVE 10 MINUTES OR LATER FOR A SCHEDULED APPOINTMENT WILL BE ASKED TO RESCHEDULE, AND MAY ALSO BE SUBJECT TO A NO-SHOW FEE, TO BE DETERMINED ON A CASE-BY-CASE BASIS. PATIENTS THAT NO SHOW 3 OR MORE SCHEDULED APPOINTMENTS IN 1 YEAR, WITHOUT CALLING TO CANCEL THE APPOINTMENT, WILL BE REVIEWED AND MAY BE RELEASED FROM THE PRACTICE.

**PRIVACY ACT:** IN AN EFFORT TO KEEP PATIENT INFORMATION CONFIDENTIAL, HIGHLAND FAMILY PRACTICE HAS SET FORTH POLICIES THAT ENSURE DISCRETION AND CONFIDENTIALITY FOR ALL PATIENT MATTERS.

\_\_\_\_\_  
PATIENT SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

\_\_\_\_\_  
PATIENT OR GUARDIAN SIGNATURE (IF PATIENT IS UNDER 18) \_\_\_\_\_ DATE \_\_\_\_\_